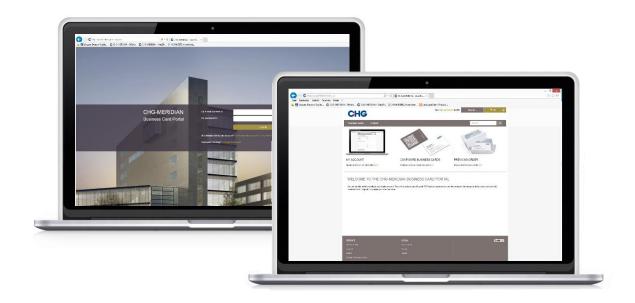
CHG-MERIDIAN MANUAL BUSINESS CARD PORTAL



Quick reference guide for the process of ordering business cards on the intranet

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1 INTRODUCTION

CHG-MERIDIAN is growing. And so are the processes and procedures within the organization. Everything is getting bigger and more complex. In order to remain fast, flexible and efficient we have adapted the process for ordering your business cards and created a separate platform for it.

This manual describes and explains the new process. It contains brief instructions on how to log in for the first time, and it provides an overview of how you will be able to order new business cards for yourself on the intranet in future.

2 THE BUSINESS CARD ORDERING PROCESS

Intranet:
Business card
portal link

Configuring or
re-ordering
business cards

Request
order &
approval by
line manager
(email link)

Print/send
business cards
to line manager
(email link)

3 LOCATION ON THE INTRANET

Access to the CHG-MERIDIAN business card portal is as before, through the intranet brand portal: Brandportal > In General > Business Cards

4 CHG-MERIDIAN BUSINESS CARD PORTAL - THE WEB SHOP

Use the link in the dropdown menu of the intranet Business Card page – which is divided into Germany, Austria, Switzerland and International – to access the login page of the CHG-MERIDIAN BUSINESS CARD PORTAL. The portal is a simply designed web shop run by our printer in Weingarten, W3 Kommunikation.

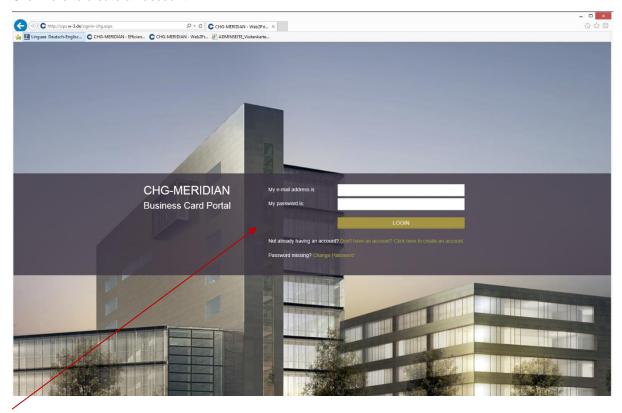
W3 prints the business cards for Germany, Austria and Switzerland, and also for certain other countries, and ships them directly to the person who ordered them. The billing process is handled by Weingarten headquarters. International sites that currently print their orders locally will receive a printable PDF file that they can send to their local printer.

4.1 Login and initial registration on the CHG-MERIDIAN business card portal

No company-specific or personal information is transferred when opening the CHG-MERIDIAN business card portal from the intranet. For this reason you need to complete a one-off registration to create your own user account. After that you will be able to log in using your email address and your chosen password.



Click here to create an account

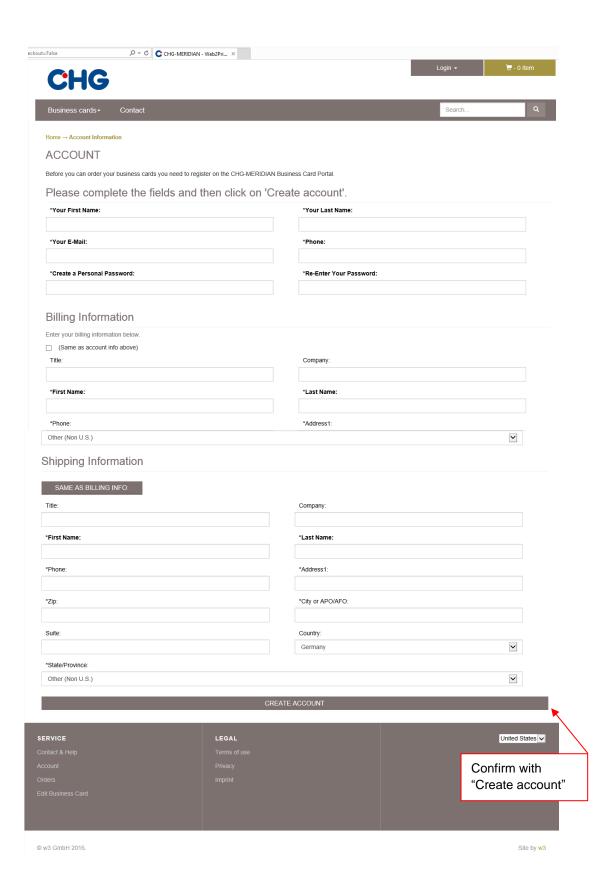


Complete all fields and confirm your details by clicking on 'Create account'. You are transferred to the homepage.

For the billing address please always enter the headquarter address:

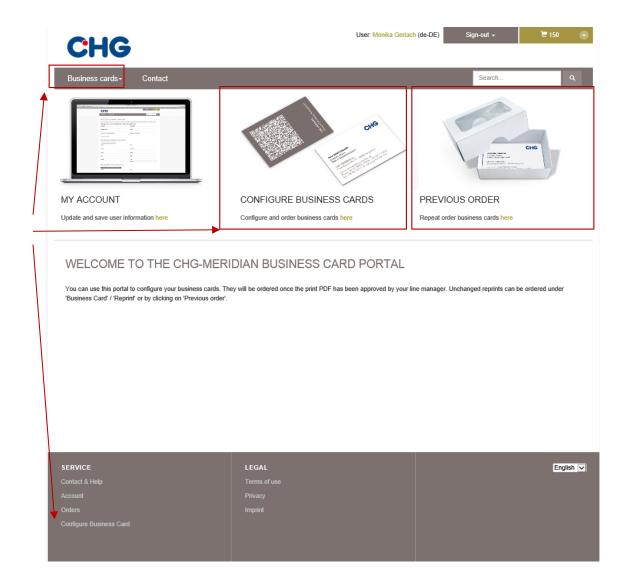
CHG-MERIDIAN AG Franz-Beer-Straße 111 88250 Weingarten





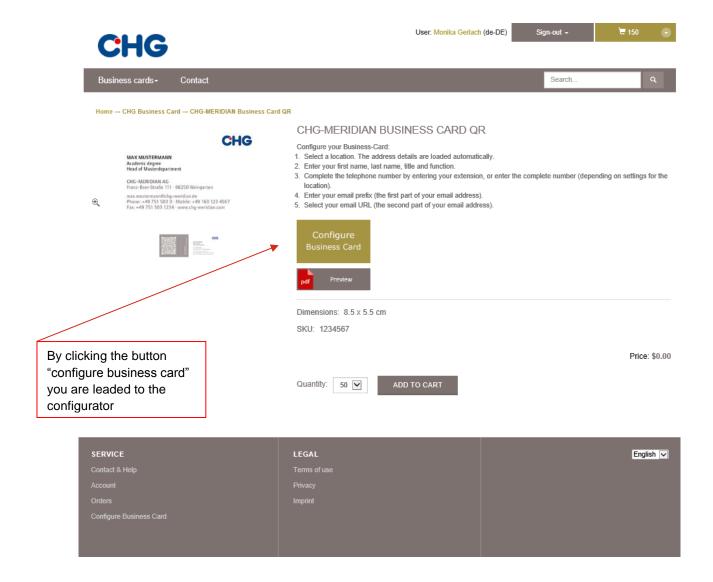


4.2 Configuring, ordering and re-ordering business cards





4.2.1 Configuring business cards:



The configurator is accessible through the homepage or via the Business Card menu.

This is where you configure your business card.

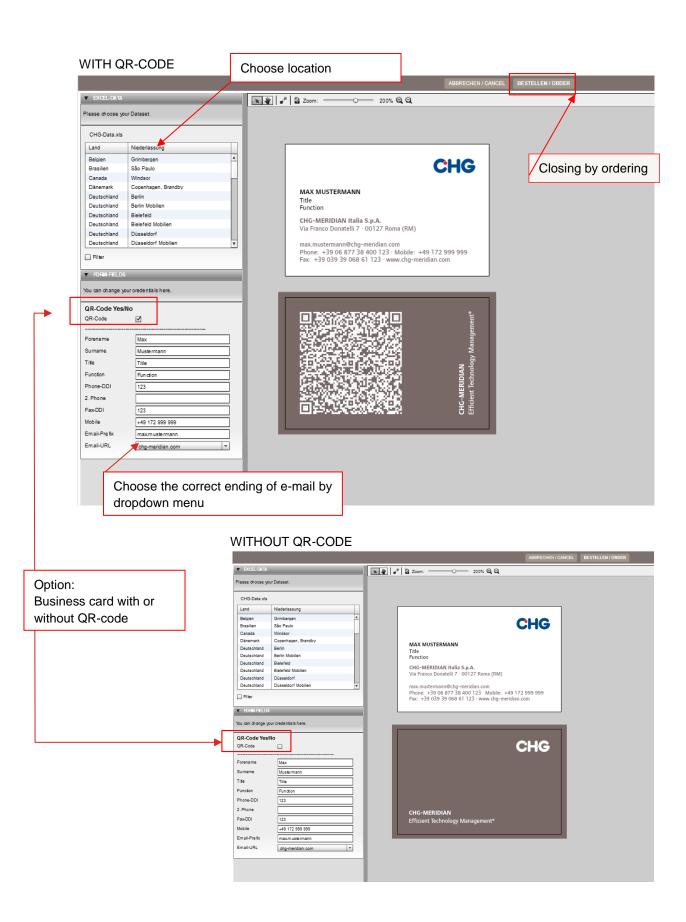
Use the 'Configure business cards' button to access the configuration program.

Choose your branch/location to load all fixed address details – company name, street, town/city, internet address, telephone number (excl. extension)

The variable fields are: last name, first name, title, function and the extension (if the location does not have a general number please enter the complete telephone number here).

For the email address you can use a dropdown menu to choose between '@chg-meridian.de' and '@chg-meridian.com', so you only need to enter the first part of the email address yourself.



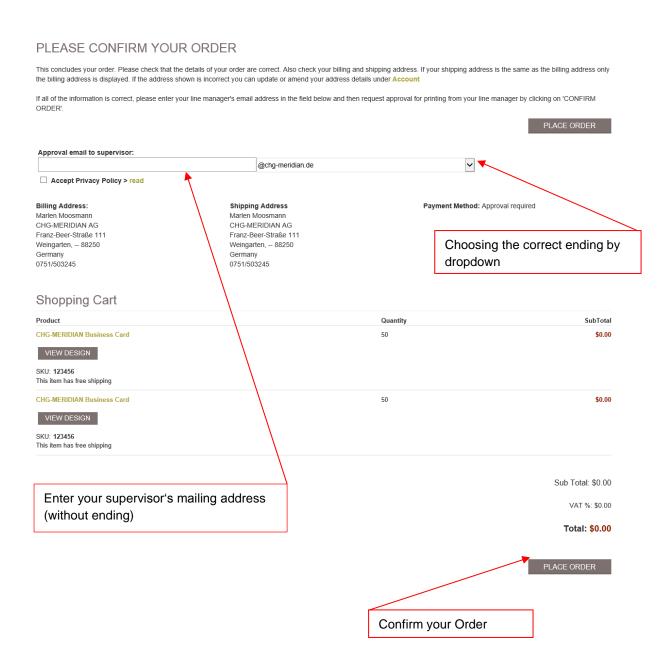




4.2.2 Ordering business cards / shopping cart:

Once your business card has been configured and the entries confirmed you are taken to the shopping cart, which contains the business card you have designed. You can perform any final layout checks here ("Preview"-Button) and choose the desired quantity. Furthermore you have the possibility to view you configured business card in the shopping cart as well ("View Design"-Button). To complete the order you must accept the terms of use and enter the email address of your line manager. As in the configurator, you only need to enter the first part of the email address yourself. The extensions '@chg-merididan.com' and '@chg-merididan.de' can be selected from a dropdown menu.

4.2.3 Line manager approval request / order completion





The order is completed by clicking on the 'Confirm order' button, which sends an email with the purchase order to the line manager. This email contains a PDF link and the options to approve the order for printing or to cancel it.

Only the line manager can finalize the order by approving it, thereby triggering the printing of the business cards or the sending of printable templates.

When the business card is approved for printing, the person who has placed the order receives the printed business cards or (for international orders) the printable PDF. If the order is cancelled, the person who ordered the business cards receives an email notification to this effect.

4.2.4 Re-ordering business cards:

Once an order has been approved by the line manager it is shown in the order history. You can reprint/re-order existing business cards without changes at any time.

To access: Menu: Business Card / Re-order

or: Homepage, right image: Re-order

or: Footer: Orders

4.3 Changing your user data

The option 'Update account' on the homepage allows you to update your user information. Please do not change the billing address. All other data can be amended.

5 CONTACT / HELP

You can also find this manual on the business card portal under Contact / Help.

The Communications & Marketing department is the administrator of the CHG-MERIDIAN business card portal and will be happy to help you with any problems or questions.

Contact: Sylvia Spies, sylvia.spies@chg-meridian.de

Orders placed via the system are summarised once a month and checked against the costs incurred. Random sample PDFs are checked on a regular basis to confirm that the system is operating as intended, and to take any necessary corrective action.

You can find the details of the current contact person under 'Contact & Help'. This information is also available on the Business Card page on the intranet.



6 BACKGROUND INFORMATION / LINKS

German Homepage
CHG-MERIDIAN Visitenkartenportal

International Homepage
CHG-MERIDIAN Business Card Portal